

COVID 19 Response Cells still active in the Recovery Phase

Community and Volunteer Cell (CVC)

The cell is a vital interface between the LRF, District Councils, Community and Volunteer Groups and the wider offer formulated by the Wellbeing Service, provided by Wellbeing Lincs, within the County. The aim of the cell is to evaluate the community impact from the COVID-19 incident, including self-isolation and lockdown, and coordinate and organise voluntary organisations, spontaneous volunteers and community assets and support.

The cell is the first point of contact for any person who when instructed to self-isolate, identify themselves as vulnerable and obtain support ranging from food parcels, medicine deliveries or befriending services.

Local Authority Wellbeing Cell

The service is available to individuals aged 18 years and over who are resident within Lincolnshire and meet the eligibility criteria. East Lindsey District Council (ELDC) is the contract holder with the service delivered through the Wellbeing Lincs partnership of Lincolnshire's District Councils with 4 delivery councils and 3 stakeholder partners.

The Wellbeing Service consists of six components:

1. Assessment;
2. Generic support; providing up to a maximum of 12 weeks personalised interventions based on the customers self-identified needs during their assessment. Outcomes domain areas supported include managing money, independence, staying safe in the home, reducing isolation and improving physical and emotional wellbeing.
3. Hospital and care in-reach; developing effective referral mechanisms to integrate the service into Lincolnshire's hospitals and evolving health and care landscape, supporting discharge pathways and service navigation;
4. Small aids and Adaptations; supporting the provision and/or installation of simple aids and adaptations purchased by the individual based on their assessment and customer choice;
5. Resettlement; a service which meets individuals upon their return home following a stay in hospital or care facility, ensuring initial needs are met and facilitating access to wider service support as appropriate;
6. Telecare Response; a 24 hour response service to telecare alerts where the customer registers and pays for the service. Telecare response provides support to customers needing assistance including those who have fallen, utilising lifting equipment to assist where appropriate.

The decision to re-focus the core elements of the service in support of the response to Covid-19 necessitated an intense and unprecedented remodelling of the service staffing structure, processes, pathways, partnerships, recording and reporting mechanisms. It was agreed to maintain the dedicated Wellbeing Service access point through the Customer Service Centre (CSC) for new referrals. All new and current customers were contacted to identify any urgent needs reverting to telephone based triage, assessment and support in line with the enhanced movement restrictions.

Due consideration was also given to continue and prioritise other key functions including the Telecare Response Service and resettlement referrals.

Mortality Planning Cell

LCC Registration Services are collating the death rates from selected funeral directors and hospital mortuaries as part of the twice weekly delta return. The cell remains in standby mode with an Emergency Planning Officer maintaining oversight of ongoing issues at mortuary sites and developments. Links in with Tactical Recovery Group and takes part in table top exercises and plan consultation.

PPE Cell

The role of the PPE Cell within the wider LRF blended response and recovery structure continues to facilitate a co-ordinated system response to optimise the supply and use of PPE across Lincolnshire in line with national guidelines and as part of the response/recovery to Covid-19. We continue to monitor daily sitreps and report PPE usage across the system to MHCLG in order to ensure any potential areas of risk are identified and acted upon in a timely way.

Resource & Logistics Cell

The Cell has a number of tasks to complete during July and activity continues to reduce. The last beds, held on behalf of LCC, were delivered on 9th July and the 'Key Worker' accommodation closes on 17th July. Current activity consists of maximum of 2 x MHCLG PPE deliveries per week with PPE moved to NRS or, issued as required, on other days.

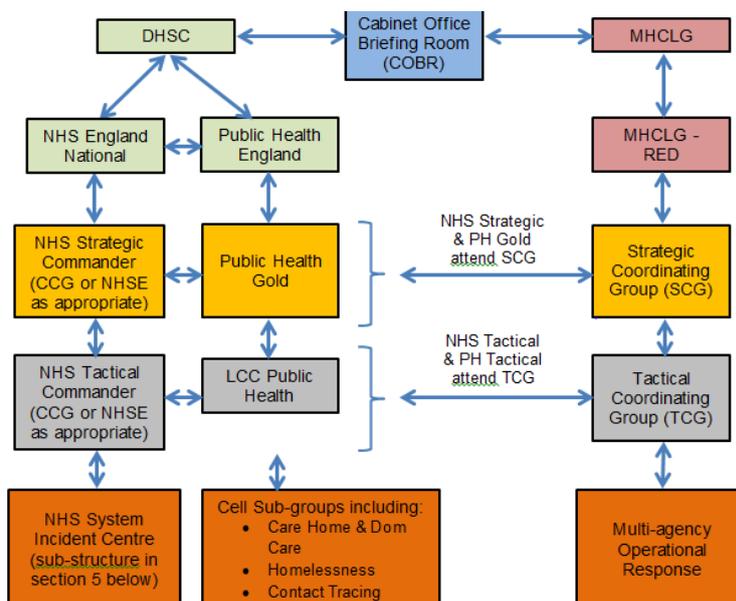
The current stores arrangement at Waddington Fire Training Site is due to finish by 31st July to allow LFR to have this building back for training use. The R&L Cell is currently working with PPE Cell and LFR to provide a new longer-term PPE central store in the 'Portal Framed' storage building at Sleaford LCC/Fire/EMAS site.

The R&L Cell Chair and the Stores officer are currently working on an ad-hoc basis as required (max 2 days per week) and are both currently due to finish work on 31st July. The LRF will likely need to provide a part time stores person at Sleaford from 31st July if this arrangement is stood-up. No discussions have taken place with LFR around potential part time stores management arrangements at this time, as the incumbent remains available until a potential new internal LFR role is confirmed.

The Cell Chair is available at any time via the LRF.

Health & Social Care Cell

The LRF Health and Social Care Cell was activated in line with LRF Major Incident Procedures, bridging the link between government departments, the NHS, Social Care, Education and the LRF.



The Cell co-ordinates the multi-agency operational responses for the LRF and with the NHS System Incident Centre.

Currently there are three subgroups for the Cell (care home and domiciliary care, homelessness and contact tracing, which is also linked with the Local Outbreak Engagement Board).

Homelessness (including Prison Release)

A group to facilitate a co-ordinated approach to supporting homeless people and rough sleepers implementing government guidance, during the COVID-19 response. The sub-group comprises of members of the established county Homelessness Network.

The Homelessness Sub Group has coordinated an effective, collaborative approach to the 'Everyone In' call for rough sleepers to be accommodated and supported during the Covid-19 lockdown. This will continue in the event of a second wave or local lockdown as a result of an outbreak. The sub group has brought together a large number of partners from the public and voluntary and community sectors all of whom have a role to play in tackling homelessness.

Terms of Reference have been revised to move on to the recovery phase and work towards the aim to 'Keep Everyone In'. On-going support and provision of move-on accommodation will equip people to maintain tenancies and integrate in to communities in the long term. Part of the work includes taking the opportunities of government funding and Homes England support to increase the supply of move-on accommodation, linking in to the Housing remit of the Infrastructure Recovery Cell. The remit will also extend beyond rough sleepers housed during the lockdown to tackle potential demand arising from the end of furlough and job losses leading to evictions or repossessions, prison leavers and people fleeing from domestic abuse.

Care Home & Domiciliary Care

The cell continues to act as an interface between health and social care to support the care home and domiciliary care market, through monitoring and evaluating the impact of Covid-19 to ensure service users receive quality, safe and effective care; whilst promoting robust communications and joined up working across service provision, to ensure providers are well informed and supported in managing their vulnerable cohorts of service user. Where risk is identified and/or escalated members agree actions to reduce and/or mitigate the risk.

NHS System Response Cell

The NHS Lincolnshire System COVID-19 Response Centre co-ordinates the NHS system activities across the NHS in Lincolnshire, providing a clear point of two way liaison, communication and coordination working with all partners across the county, NHS England and Improvement, and providing the link between LRF partners and the NHS.

The NHS Response Centre remains operational for the hours of 08:00 – 17:00 Monday – Friday and 09:00 – 16:00 Saturday and Sunday, and remains the single point of contact for both NHS and LRF colleagues.